



#### AREAS OF EXPERTISE (ADULTS)

- Brain Injury
- Spinal Injury
- Major and poly trauma
- Orthopaedic injuries
- Musculoskeletal including soft tissue injuries
- Medical conditions
- Sensory needs
- Post-traumatic stress

#### PROFESSIONAL REGISTRATION AND MEMBERSHIPS

- Registered with the Health and Care Professions Council (HCPC)
- Royal College of Occupational Therapists (RCOT)
- Case Management Society of the UK (CMSUK)
- British Association of Brain Injury Case Managers (BABICM)

#### QUALIFICATIONS

- Masters in Rehabilitation Counselling (MSc), Brunel University
- Diploma of Occupational Therapy (DipRCOT), St Loyes College, Exeter
- Level 5 NVQ Operational Management, Chartered Management Institute
- Prince 2 Project Management Practitioner, APMG International

## Hugh Cole

### DipRCOT MSc

Case Manager and Expert Witness

#### PERSONAL STATEMENT

Hugh is an experienced case manager and clinical manager with an extensive background as a senior health and social care professional. He has worked in both the private and public healthcare sectors. Since 2011 Hugh has worked as a case manager and clinical manager in the private sector, following previous senior social care roles as a service manager and commissioning manager. As a case manager, Hugh has worked with adults with acquired brain injury, multiple traumatic injuries and complex orthopaedic injuries. He has co-ordinated rehabilitation programmes for his clients and has experience of managing large care teams. He has prepared litigation reports addressing clients' care and equipment needs since 2013.

Hugh is Clinical Manager for Keystone Case Management and he is involved in supervision, training and mentoring of case management colleagues, with a focus on ensuring high quality standards of service delivery. Hugh is also the lead manager for safeguarding and risk management. He maintains a small caseload, supporting catastrophically injured clients.

Hugh maintains his CPD requirements and has an enhanced DBS certificate. Hugh undertakes regular refresher training in the revised Civil Procedure Rules.